

CCDM *councils*

CCDM governance – learn today, lead tomorrow

Safe Staffing & Healthy Workplaces Unit
May 2018

This presentation...

...is for all staff and aims to answer the following questions:

- What is Care Capacity Demand Management (CCDM)?
- Where are we at with CCDM?
- What is CCDM governance?
- Why have CCDM governance?
- Who needs to be involved?
- When does CCDM governance happen?
- How does CCDM governance happen?
- What's next?

This slide show will take you about 15 minutes to read.

What is CCDM?

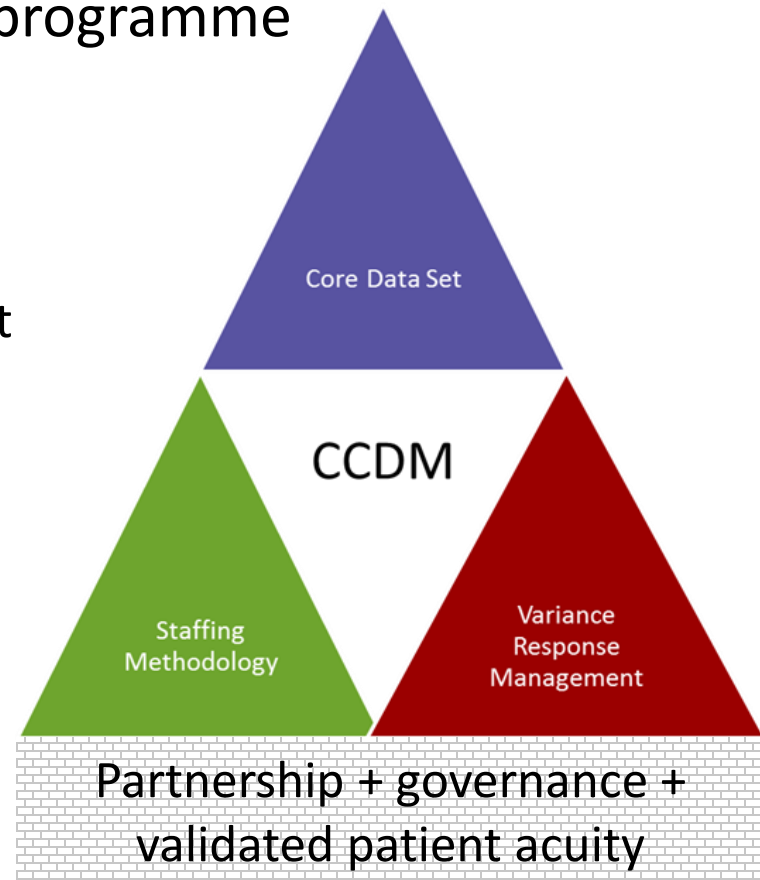
CCDM aims to have you in the right place, providing the right care, at the right time.

There are 3 main components in the programme

1. Core data set
2. Staffing methodology
3. Variance response management

The programme foundation is in partnership, governance and patient acuity.

The following slides focus on CCDM governance.



Where is this DHB at with CCDM?

The DHB started the CCDM programme in **XXXX**.

DHBs will be at different stages of each part of the CCDM programme.

If your DHB has started CCDM, CCDM governance will either be up and running or in the process of starting.

You can get involved in CCDM governance as it comes to your ward/unit. Education on CCDM governance is part of being involved.

What is CCDM governance?

CCDM governance is a permanent structure for achieving safe staffing and effectively caring for patients.

The pace and scale of implementing the CCDM programme is determined by the success of governance.



Why have CCDM governance?

CCDM governance helps implement the programme in a planned and coordinated way.

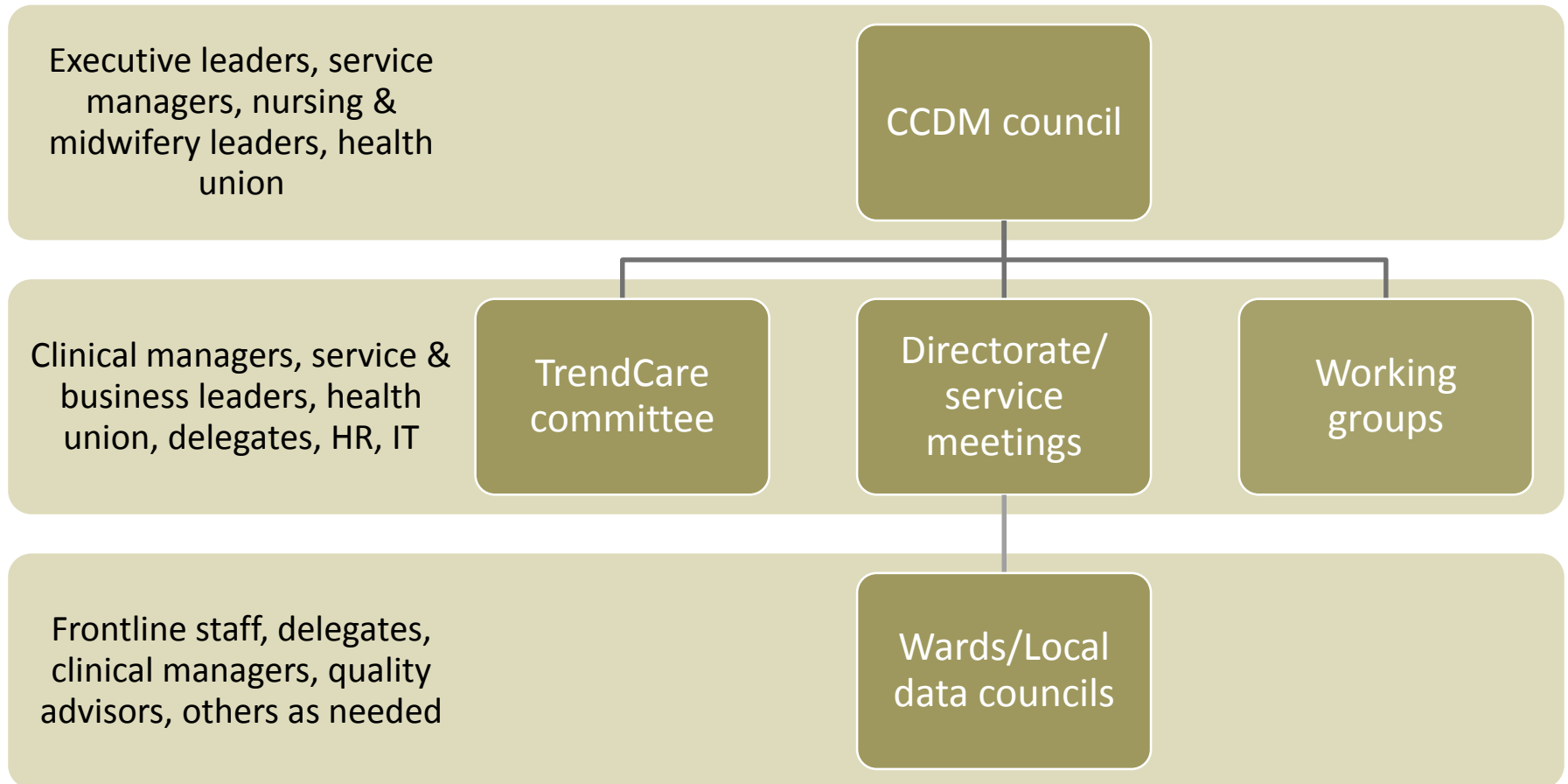
CCDM governance promotes joint decision making, accountability and *response – ability* for all involved.

The more people *like you* that get involved, the better and quicker the CCDM implementation.

The more imbedded CCDM, the more likely to achieve good care for your patients, a great place to work and value for money.

Who is involved in CCDM governance?

Staff from all levels are involved with CCDM.



When does CCDM governance happen?

Setting up CCDM governance is the first step when starting the CCDM programme.

CCDM governance happens every day, every week and every month.

CCDM governance is part of every meeting – ward, directorate/service, operations, quality – occurs between direct reports and line manager, in the TrendCare committee and at CCDM councils.



How does CCDM governance happen?

CCDM governance is conducted through leadership, aligning staff activities with the DHB vision & strategy, joint problem solving, hardwiring into policy and procedures and at meetings.



What's next?

1. Ask your health union delegate, clinical manager or CCDM site coordinator how far along your DHB is with CCDM implementation.
2. Learn about the programme through the website – ccdm.health.nz
3. Get involved in CCDM governance in your area *OR* put your name forward for when it comes to your area.